

# Frequently Asked Questions (FAQs)



## 1. I am trying to put the VegTrug together and nothing fits! The boards simply will not line up correctly when I try to put them on. What am I doing wrong?

Usually this problem stems from the very beginning of the build when you put the “H” of the legs together. You must leave the bolts on the legs loose. If you have tightened the bolts on the legs so that there is absolutely no play in the VegTrug, when you come to attach the front and back panels they will be very difficult to fit. You need to undo the screws and undo the legs so that they are loose. You will then be able to fit the panels correctly and it will slot in correctly for final screws and tightening. The movement in the “H” of the legs gives you the play to get the panels fitted correctly. We encourage you to view the build video found on our website or in the app.

## 2. My VegTrug Liner is disintegrating. How long should it last?

With regard to liner deterioration. The liner is designed to be biodegradable and will break down quickly when exposed to the elements. However, it should last two or three seasons without a problem if used correctly and not left exposed. Usually customers who have seen it deteriorate quickly have left the top edge outside and exposed to sun, rain & wind (usually flapping around horribly). We recommend that you tuck the liner back down inside, level with the soil and you will find that it will not split or fray at all. The instructions and build video both clearly say that the liner should be tucked back inside, level with the soil.

Unfortunately, this is a case of we are damned if we do and damned if we don't! We make the liner biodegradable so it breaks down in landfill, but the customer has to be aware that they must be careful about leaving the liner exposed.

In instances where the top edge of the liner has deteriorated, you can cut it off to the top level of the soil and this will solve it as the liner portion that has been under the soil and not exposed to the elements will be fine. You can buy a replacement liner. They are inexpensive and can usually be found from your local distributor/stockist.

## 3. How often should I treat the wood on my VegTrug with preservative?

The VegTrug is delivered pre-treated from the factory with a water based, food safe preservative so it will not need to be treated with anything for some time. The VegTrug will need re-treatment at least annually thereafter. Of course where you live and the environment will affect how often the product needs to be treated. Drier, sunnier, hot conditions will mean the VegTrug needs more frequent maintenance.

## 4. What should I treat my wooden VegTrug with? Can you recommend a product?

We are often asked to recommend a preservative for use with the VegTrug and are now delighted to announce our recommendation of the Gripset Betta Wood Cure for the treatment of the VegTrug range of products in Australia & New Zealand.

Gripset Betta Wood Cure is suitable for food safe applications like VegTrug. It is very difficult for us to have knowledge of local brands available everywhere in the world. We would recommend that you visit your local hardware store and take some local advice. Please ensure you treat the VegTrug with a food safe, water based preservative.



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## 5. How much soil does the VegTrug take?

Medium 1.8m VegTrug	420 Litres	Medium 1.8m Wall Hugger	310 Litres
Small 1m VegTrug	210 Litres	Small 1m Wall Hugger	170 Litres
Mini 75cm VegTrug	180 Litres	VegTrug Poppy	50 Litres

## 6. What soil should I use in the VegTrug?

We would recommend using a general purpose vegetable growing compost in the Vegtrug with the addition of some Blood & Bone or similar organic fertiliser. However, many gardeners have reported having great success with premium potting soil such as Terracotta & Tub Mix as this tends to help maintain some moisture, stopping the VegTrug from drying out. Please visit your local stockist and take some local advice. They should know what is suitable for your area and environment.

## 7. How often should I change the soil in the VegTrug?

A fully planted VegTrug in the spring when growth is at it's highest will need fertiliser added to the water in the watering can after the first 4 weeks of planting.

We recommend that the VegTrug is "top dressed" annually to replace the nutrients lost during the growing season. This means removing the top 12-15cm of soil and replacing it with new soil. This should be mixed in as far as possible.

## 8. Is it OK to get the VegTrug Poppy wet? What are your recommendations for keeping it clean?

The felt of the VegTrug Poppy is designed to be used in a external environment and to be wet. Particularly on the light colours we would recommend not using a coloured fertiliser when watering the VegTrug Poppy as this may stain the felt. Should the felt get dirty, let it dry and brush the dirt off carefully.

## 9. How long will the VegTrug Poppy felt last?

The felt of the VegTrug Poppy has been tested in extreme hot and extreme cold environments. We are confident the felt will last for one to two seasons depending on your location and the weather conditions.

Replacement felts for the VegTrug Poppy are inexpensive and available in a variety of colours.

